



# Experience of the Lviv City Council on civil protection issues during the russia's full-scale military invasion of Ukraine

The situation  
**BEFORE and AFTER**  
February 24, 2022



Управління з питань  
надзвичайних ситуацій,  
цивільного захисту населення  
та територіальної оборони

# The city of Lviv

about 70 kilometres  
(43 miles) to the Polish  
border

Population – 783,065

Area – 315,6 km<sup>2</sup>





# Facing difficulties



The most vulnerable business: gas stations, banks and supermarkets!

The critical need for troops and equipment to maintain public order

Lack of shelters in municipal organisations (hospitals, schools, city structure etc)

Low readiness to keep city operating without electricity (water supplying system, food producing entrepreneurs, supermarkets, mobile operators, alert system, internet)



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## ➤ Shelters (cellars, basements)

Top priorities :

- Shelter Locations were mapped on an interactive publicly available map
- Basements in the municipal hospitals, schools, kindergartens were reconstructed to shelters (120 schools, 150 kindergartens etc)
- Over 5000 cellars in multistory residential buildings
- 6 Soviet-era bomb shelters on the territory of former state factories were adapted to the use of citizens
- 16 churches also opened their cellars as shelters



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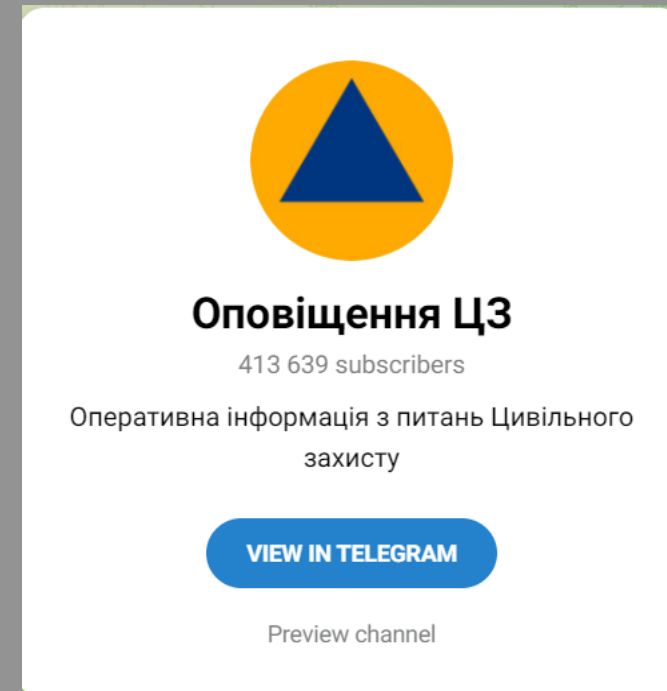
# Alert System

## City options:

- 338 sirens of various types (sirens, loudspeakers)
- 18 municipal vehicles with loudspeaker warning system
- Alert app

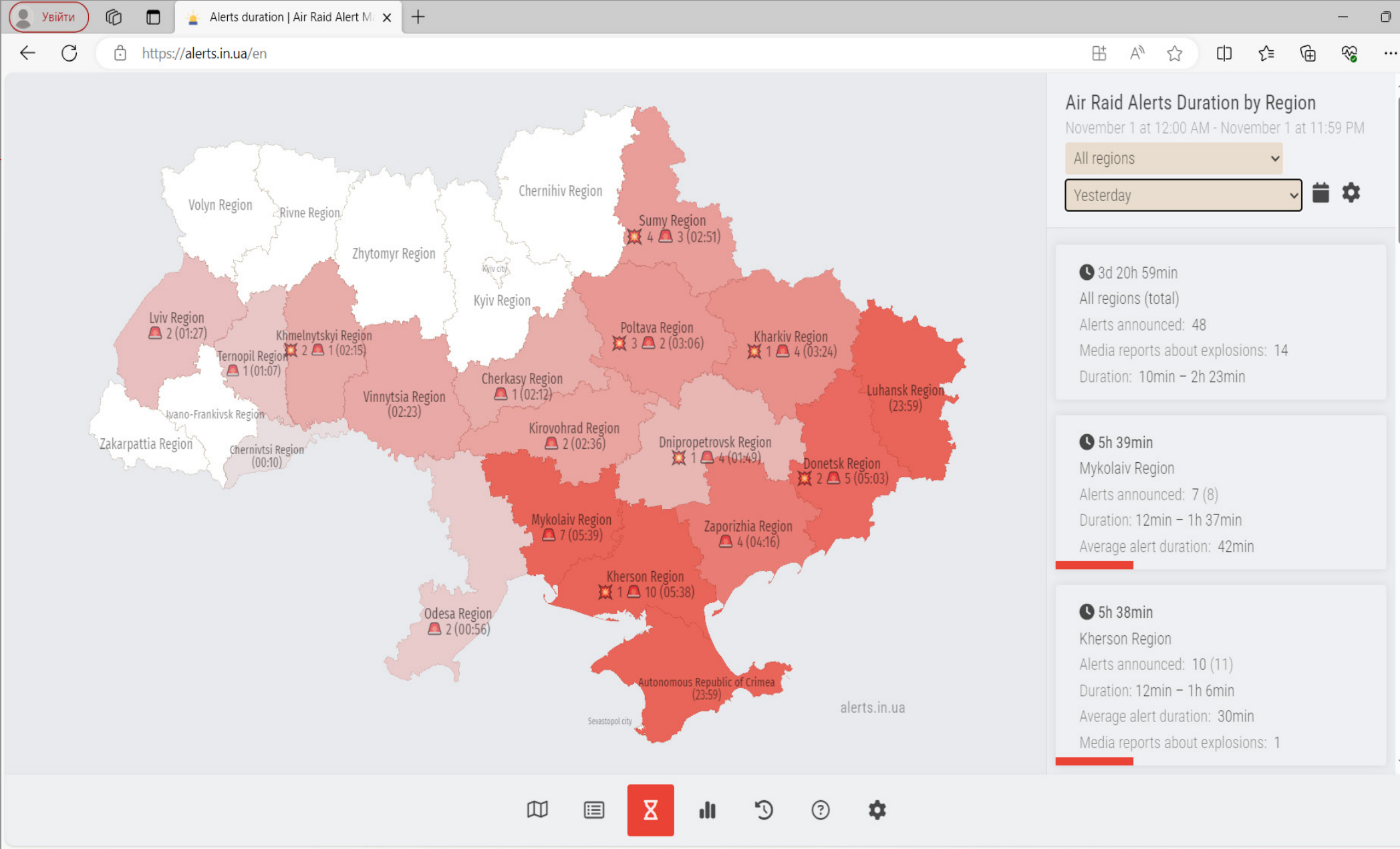
## State options

- Alarm map
- Mobile Signal



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# Alarm Map





## ➤ Measures taken before February 24, 2022

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The task to receive IDPs was assigned to the current Evacuation Committees (6 committees + 1 municipal)

Responsibilities, deployment plans, and contacts were updated

The educational process was planned to be completely online

First aid trainings for residents



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# Challenges at the beginning of the russian federation's full-scale military invasion of Ukraine



Scale and intensity (10 000 per day)

Lack of human and material resources

Blocking of the state register operations, inability to confirm person's identity

The need to simultaneously solve security issues (checkpoints, alerts, shelters, curfew, mobilization of volunteers for military service) and the issue of accommodation of IDPs



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# Organization of population evacuation

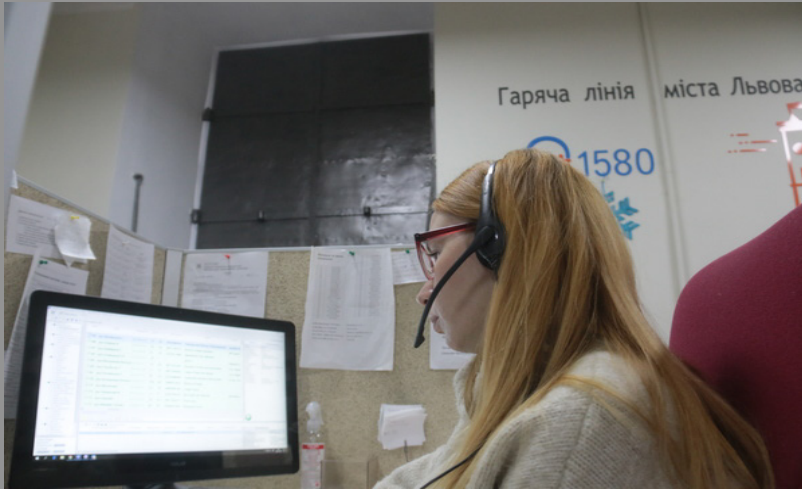
- 6 IDP reception points were deployed on the basis of district administrations
- 118 IDP temporary accommodation points were created
- A Coordination Center was created



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# Organization of population evacuation

## Work with IDPs



All the necessary information for IDPs could be obtained through the city's Hotline, coordination centers and other services - Police, State Emergency Service of Ukraine , etc.

IDPs were accommodated in the premises of educational institutions



Employees of the Social Protection Office periodically observed the completed work, and organized the IDPs settlement in temporary accommodation points (educational institutions)



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# Main stages of the Lviv City Council's 24/7 operation in the first 2-3 months included:



Registration of IDPs and referral for resettlement (was carried out in six District Administrations)

Assistance in military registration in local recruitment centers



Provision of food and hygiene products in shelters (International organizations, food establishments)





# Work with IDPs

The following actions were taken at all stages of evacuation:

- ✓ reception of IDPs
- ✓ provision of psychological assistance
- ✓ provision of basic necessities and food products
- ✓ provision of background information, etc.





# Main stages of the Lviv City Council's 24/7 operation in the first 2-3 months included:

Communication with funds for receiving humanitarian aid, its storage and redistribution according to requests and needs.



Interaction with boarding-type institutions of regional subordination, in order to accommodate IDPs, who had disabilities and needed individual conditions.

Coordination of the formation of groups for departure to the border.



Registration and issuance of certificates of IDP status



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# Organization of population evacuation

## Work with IDPs

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Free evacuation trains to safer regions of Ukraine operated at the State level

3 modular towns -  
**264 modular houses**  
were deployed to  
accommodate  
forced migrants



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In June 2022, **the IDP's Support Municipal Center** was opened. It provides assistance and consultations of specialists from various spheres of life:

- ✓ accommodation
- ✓ social support
- ✓ job search
- ✓ education
- ✓ leisure
- ✓ medical services
- ✓ recovery of documents



In 2022, the Lviv City Council in cooperation with the Red Cross Society opened **the Mother and Child Center "Unbroken Mothers"**. It was built for pregnant displaced women who fled the war. In total, about 100 people can live here.



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# September 2023 - 106.5 thousand registered persons:

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Persons with disabilities - 3.9 thsd



Children - 26.9 thsd



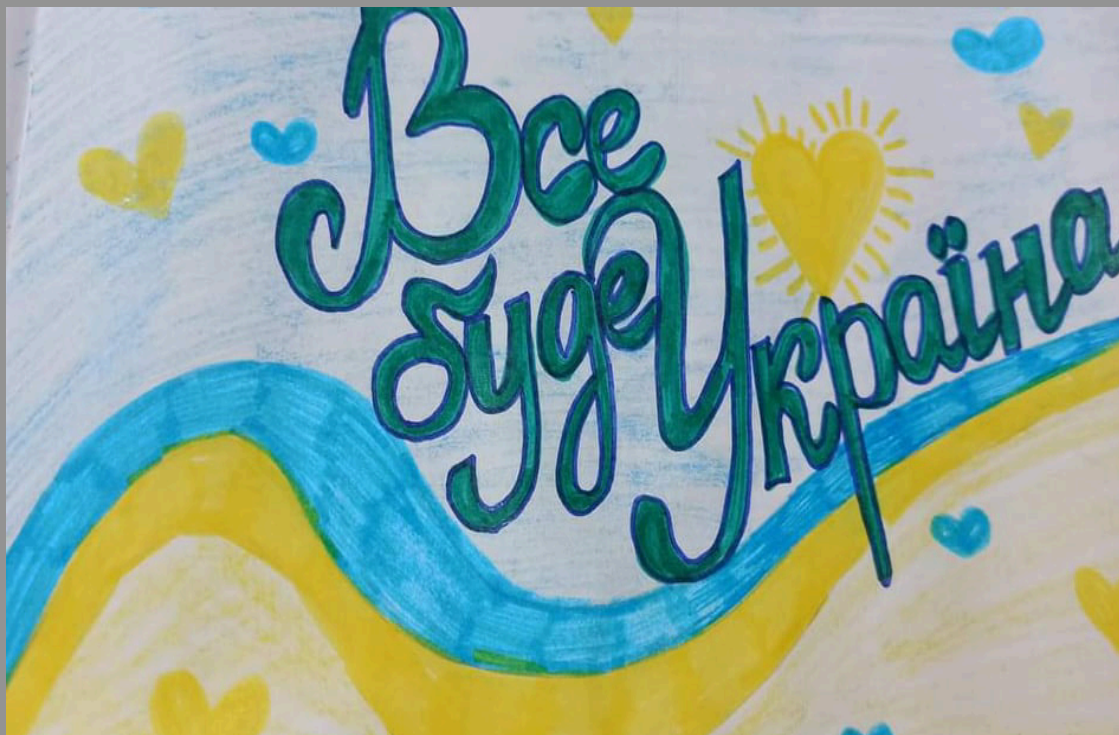
Pensioners – 12.1 thsd



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# Thank you for attention!



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